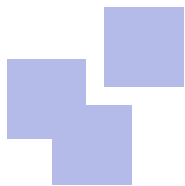
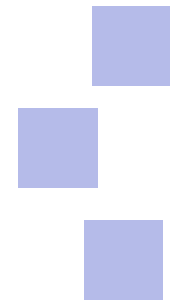




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Relationships: The PPSO and the Project Manager



Chris Walters

Project and Programme Support Manager
Vodafone UK Information Systems

Covering....

- Life from the project manager's perspective
- Project manager "types"
- PPSO "designs"
- Harmony or conflict ?
- Some helpful hints to add value and prevent wars!

Project Management – it's a hard task....

- Trying to define something that has never been done before, and put it into a safe box, bounded by time, cost and scope
- Keeping it in that box, when it, and everyone involved, wants it to escape!
- “The art of performing the impossible, for the ungrateful, using the incompetent unwilling (where available), for free and by yesterday”

.... but somebody's got to do it!

Project Managers – Managing the Conflicts...

- Strategic (business)
- Got to see the big picture
- Nurturing
- Focus on the customer
- Be the project figurehead
- Tactical (focus)
- Can't miss detail
- Directing performance
- Focus on the deliverables
- Delegate effectively

Etc....



... or walking the tightrope?

Roles of the Project Manager

- Leader
- Spokesman
- Technical
- Decision Maker
- People Manager
- Planner
- Controller
- Accountant
- Negotiator
- Bell Boy

Company Strategy



Business Case

Project Strategy

Management
Products

Specialist Products

Detail

Professional Evolution – Project Manager

- A - The accidental Project Manager
- B - The pure “ologist”
- C - The efficient “ologist”
- D - Manages the project, rather than just the deliverables
- E - Aligns to and influences the project environment

Role Designs – PPSO

- 1 - The project administrator
- 2 - The project controller
- 3 - The projects information centre
- 4 - The “centre of excellence”
- 5 - The portfolio controllers

Some scenarios



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		Project Manager				
		A	B	C	D	E
PPSO	1					
	2					
	3					
	4					
	5					

PPSO – Keeping the Peace



- Look for the external factors that influence PM behaviours – and help to address where possible
- For the Information Centre PPSO, make sure you output to projects as much as you demand from them
- Promote PPSO as a profession, and you'll find that PMs start treating you like professionals
- Understand the business reason for doing each project, and make that uppermost in any disputes
- It's not all doom and gloom as a project manager – make sure you highlight and celebrate successes
- Remember that PMs are people too!



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Any Questions ?

